



सत्यमेव जयते

Ministry of Health and Family Welfare

Government of India

**Strengthening The Public Healthcare
Bi-directional Referral Linkages To Improve
Continuum Of Care**

Convergence between AB-HWCs and AB-PMJAY

MDGs to SDGs : Achieving UHC

SDG 3: *Ensure healthy lives and promote well-being for all at all ages*

Target 3.8: Achieve universal health coverage, including financial risk protection, access to quality essential health-care services, medicines and vaccines for all

MDG unfinished and expanded agenda

3.1: Reduce maternal mortality

3.2: End preventable newborn and child deaths

3.3: End the epidemics of HIV, TB, malaria and NTD and combat hepatitis, waterborne and other communicable diseases

3.7: Ensure universal access to sexual and reproductive health-care services

New SDG 3 targets

3.4: Reduce mortality from NCD and promote mental health

3.5: Strengthen prevention and treatment of substance abuse

3.6: Halve global deaths and injuries from road traffic accidents

3.9: Reduce deaths and illnesses from hazardous chemicals and air, water and soil pollution and contamination

SDG3 means of Implementation targets

3.a: Strengthen implementation of framework convention on tobacco control

3.b: Provide access to medicines and vaccines for all, support R&D of vaccines and medicines for all

3.c: Increase health financing and health workforce in developing countries

3.d: Strengthen capacity for early warning, risk reduction and management of health risks

Interactions with economic, other social and environmental SDGs and SDG 17 on means of implementation

Ayushman Bharat

PM-JAY

Financial protection of upto 5 lakh per annum to **vulnerable and low-income households** for secondary and tertiary hospital care



Bi-directional referral linkages

Health & Wellness Centers

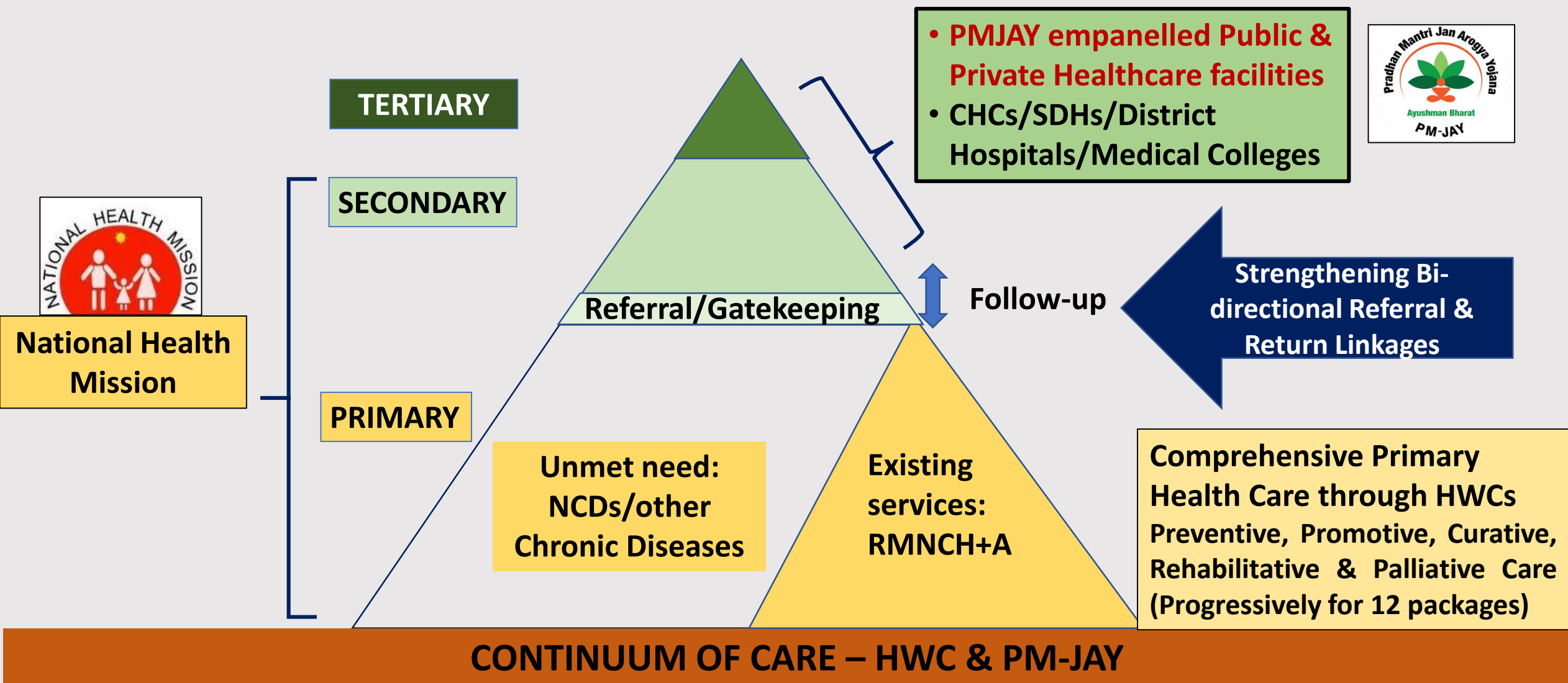
Setting up of 1,50,000 Health & Wellness Centers to deliver full range of Comprehensive Primary Health Care services closer to the communities



Universal Access to Health Services & Community Outreach

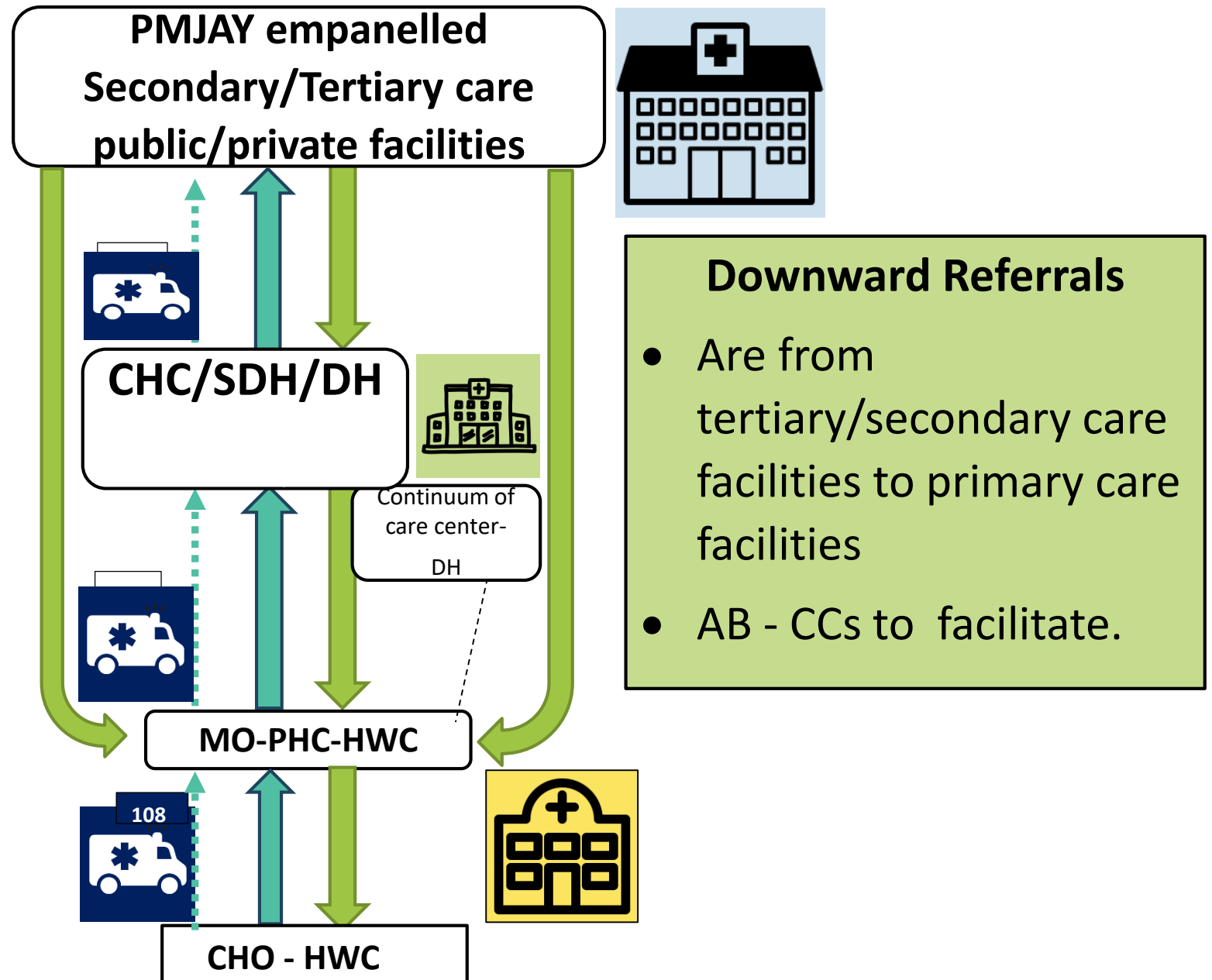


Universal Health Coverage: Ayushman Bharat



Continuum of Care : HWC and PMJAY

- **Upward movement** are from primary health care facilities to CHC/SDH/DH
- PMJAY eligible beneficiaries in need of hospitalization, shall have choice to opt for Govt./ Pvt. PMJAY empanelled facilities.
- Choice of facility should be that of a patient & not the facility



Ayushman Bharat - Counselling Centres (AB-CCs)

- Repository of all information related to PMJAY empaneled hospitals.
- Guide/Counsel both PMJAY patients and non PMJAY patients to make informed choice about the facility they would like to choose.
- Facilitate movement of patients across districts and states.
- Facilitate downward referral of patients for follow up care.
- Register all grievances and facilitate their resolution.
- Ensure immediate assistance for complaints related to denial of services or entitlements.

MONITORING INDICATORS OF AB-CCs

**Number of people who
availed services from
District AB-CCs**

**Number of patients
assisted for
consultation outside
the district**

**Proportion of patients
who have reached
referral PMJAY
facility within 3 days
of referral**

**Feedback from
beneficiaries**

**Proportion of
grievances resolved at
District AB-CCs**

THANK-YOU