

Date: 18/07/2024

# Corrigendum no. 3

## Request for Proposal (RFP)for

### “NHA Call Center”

RFP Number: S-12017/81/2020/NHA

Date of Publishing RFP: 05.06.2024

Tender ID: 2024\_NHA\_810101\_1

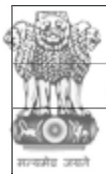
Date of Publishing Corrigendum-1: 26.06.2024

Date of Publishing Corrigendum-2: 09.07.2024

The National Health Authority (NHA) has decided to make the following changes in the RFP as detailed below. All the other Terms and Conditions of the RFP shall remain unchanged.

#### 1. RFP VOLUME I

S. N	RFP Section/ Clause No. and Page	RFP Clause/Text	Modification / Change/ Insertion
5.	Factsheet, Page 8, Point no.- 11	The last date and time for submission of Proposal is 18.07.2024, on or before 1700 hours. The bidder's proposal needs to be submitted online at <a href="http://www.eprocure.gov.in">www.eprocure.gov.in</a> on or before the last date and time of submission.	<b>To be read as:</b> The last date and time for submission of Proposal is 29.07.2024, on or before 1700 hours. The bidder's proposal needs to be submitted online at <a href="http://www.eprocure.gov.in">www.eprocure.gov.in</a> on or before the last date and time of submission.
6.	Factsheet, Page 8, Point no.- 14	<b>Date-</b> 19.07.2024 from 1700 hours onwards <b>Mode-</b> Electronically on CPPP.	<b>To be read as:</b> <b>Date-</b> 30.07.2024 from 1700 hours onwards <b>Mode-</b> Electronically on CPPP.



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**Published Corrigendum Details**

Date : 18-Jul-2024 02:15 PM

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<b>Organisation Chain :</b>	National Health Authority
<b>Tender ID :</b>	2024_NHA_810101_1
<b>Tender Ref No :</b>	S-12017/81/2020/NHA
<b>Tender Title :</b>	Request for Proposal for NHA Call Center
<b>Corrigendum Type :</b>	Date

**Corrigendum:2**

Corrigendum Title	Corrigendum Description	Published Date	Document Name	Doc Size(in KB)
Corrigendum no 3	Corrigendum no 3	18-Jul-2024 02:14 PM	<a href="#">Corrigendum3.pdf</a>	110.17

**Critical Dates**

<b>Publish Date</b>	05-Jun-2024 02:00 PM	<b>Bid Opening Date</b>	30-Jul-2024 05:00 PM
<b>Document Download/Sale Start Date</b>	05-Jun-2024 02:00 PM	<b>Document Download/Sale End Date</b>	29-Jul-2024 05:00 PM
<b>Clarification Start Date</b>	05-Jun-2024 02:00 PM	<b>Clarification End Date</b>	11-Jun-2024 05:00 PM
<b>Bid Submission Start Date</b>	05-Jun-2024 02:00 PM	<b>Bid Submission End Date</b>	29-Jul-2024 05:00 PM
<b>Pre Bid Meeting Date</b>	10-Jun-2024 11:00 AM		

**Corrigendum:1**

Corrigendum Title	Corrigendum Description	Published Date	Document Name	Doc Size(in KB)
Corrigendum no 1	Corrigendum no 1	26-Jun-2024 01:31 PM	<a href="#">Corrigendum1callcenter.pdf</a>	118.71

**Critical Dates**

<b>Publish Date</b>	05-Jun-2024 02:00 PM	<b>Bid Opening Date</b>	19-Jul-2024 05:00 PM
<b>Document Download/Sale Start Date</b>	05-Jun-2024 02:00 PM	<b>Document Download/Sale End Date</b>	18-Jul-2024 05:00 PM
<b>Clarification Start Date</b>	05-Jun-2024 02:00 PM	<b>Clarification End Date</b>	11-Jun-2024 05:00 PM
<b>Bid Submission Start Date</b>	05-Jun-2024 02:00 PM	<b>Bid Submission End Date</b>	18-Jul-2024 05:00 PM
<b>Pre Bid Meeting Date</b>	10-Jun-2024 11:00 AM		

**Details Before Corrigendum**

<b><u>Critical Dates</u></b>			
<b>Publish Date</b>	05-Jun-2024 02:00 PM	<b>Bid Opening Date</b>	27-Jun-2024 05:00 PM
<b>Document Download/Sale Start Date</b>	05-Jun-2024 02:00 PM	<b>Document Download/Sale End Date</b>	26-Jun-2024 05:00 PM
<b>Clarification Start Date</b>	05-Jun-2024 02:00 PM	<b>Clarification End Date</b>	11-Jun-2024 05:00 PM
<b>Bid Submission Start Date</b>	05-Jun-2024 02:00 PM	<b>Bid Submission End Date</b>	26-Jun-2024 05:00 PM
<b>Pre Bid Meeting Date</b>	10-Jun-2024 11:00 AM		