



## **REQUEST FOR PROPOSAL (RFP)**

### ***“NHA Call Center”***

**Issued by:** National Health Authority

**RFP No:** S-12017/81/2020/NHA

**RFP Issue Date:** 05.11.2024

National Health Authority (NHA) invites proposal from reputed and experienced firms for “NHA Call Center”. Interested firms/agencies may submit their proposals along with required support documents on or before 03.12.2024, on or before 1700 hours.

**For RFP document, eligibility criteria, pre-bid query responses, corrigendum and other details, please visit CPP Portal: <https://eprocure.gov.in/eprocure/app>**

Place: New Delhi  
Date: 05.11.2024

Vikram Pagaria  
Director,  
National Health Authority