Central Government Health Scheme

User Manual – CGHS BIS (Beneficiary Identification System)
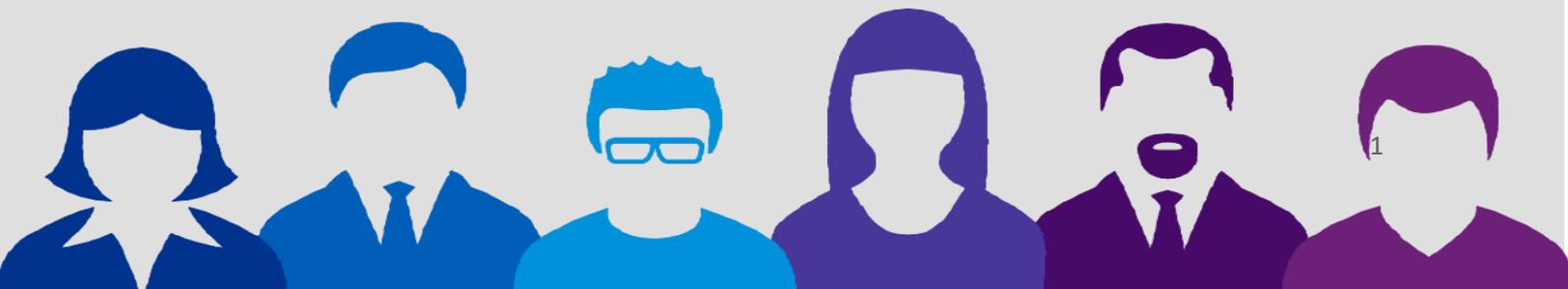
Acronyms

API	Application Program Interface
BEN-ID	Beneficiary Identity Document
BIS	Beneficiary Identification System
e-KYC	Electronic Know Your Customer
HCO	Health Care Organization
ISA	Implementing Support Agency
NHA	National Health Authority
OTP	One Time Password
PMAM	Pradhan Mantri Ayushman Mitra

Beneficiary Identification Process

Beneficiary Identification System (BIS) allows for identification, verification, and validation of the CGHS beneficiaries (Pensioners and their dependents) who are covered under the scheme. It is integrated with CGHS NIC database through Application Program Interface (APIs). The system is operated at hospital level and is operated by the PMAM (Pradhan Mantri Ayushman Mitra) or assigned hospital staff.
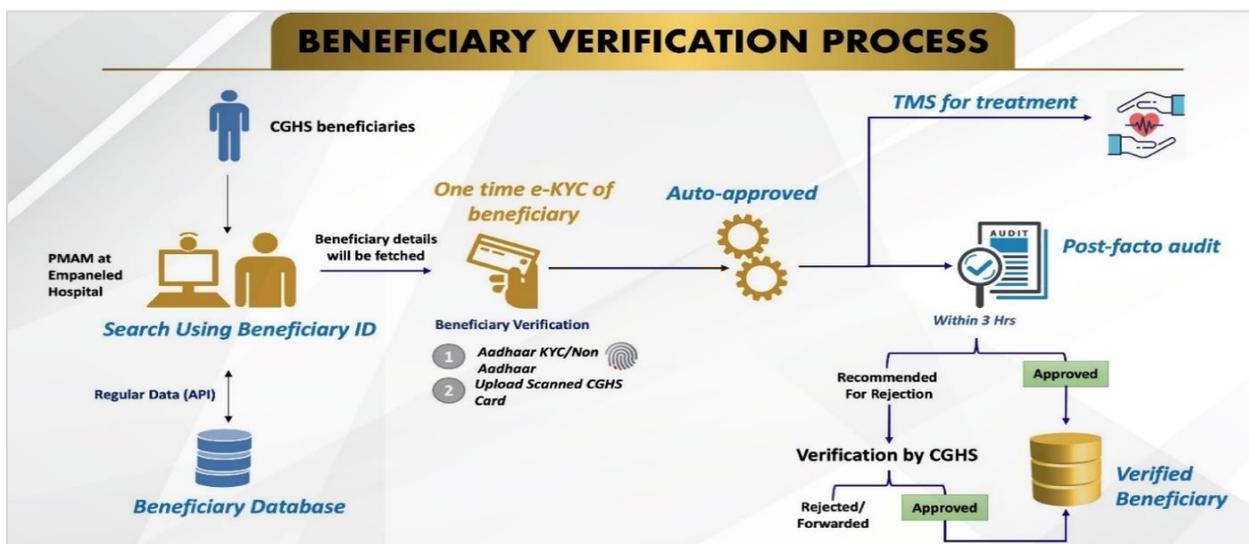The URL for Beneficiary Identification System Portal is https://bis.pmjay.gov.in/BIS/mobileverify.

Fig.1: Beneficiary Verification Workflow Summary

CGHS Claims Process Flow

Legend:
- Healthcare Organization
- National Health Authority ISA
- CGHS Sanctioning Authority/CMO
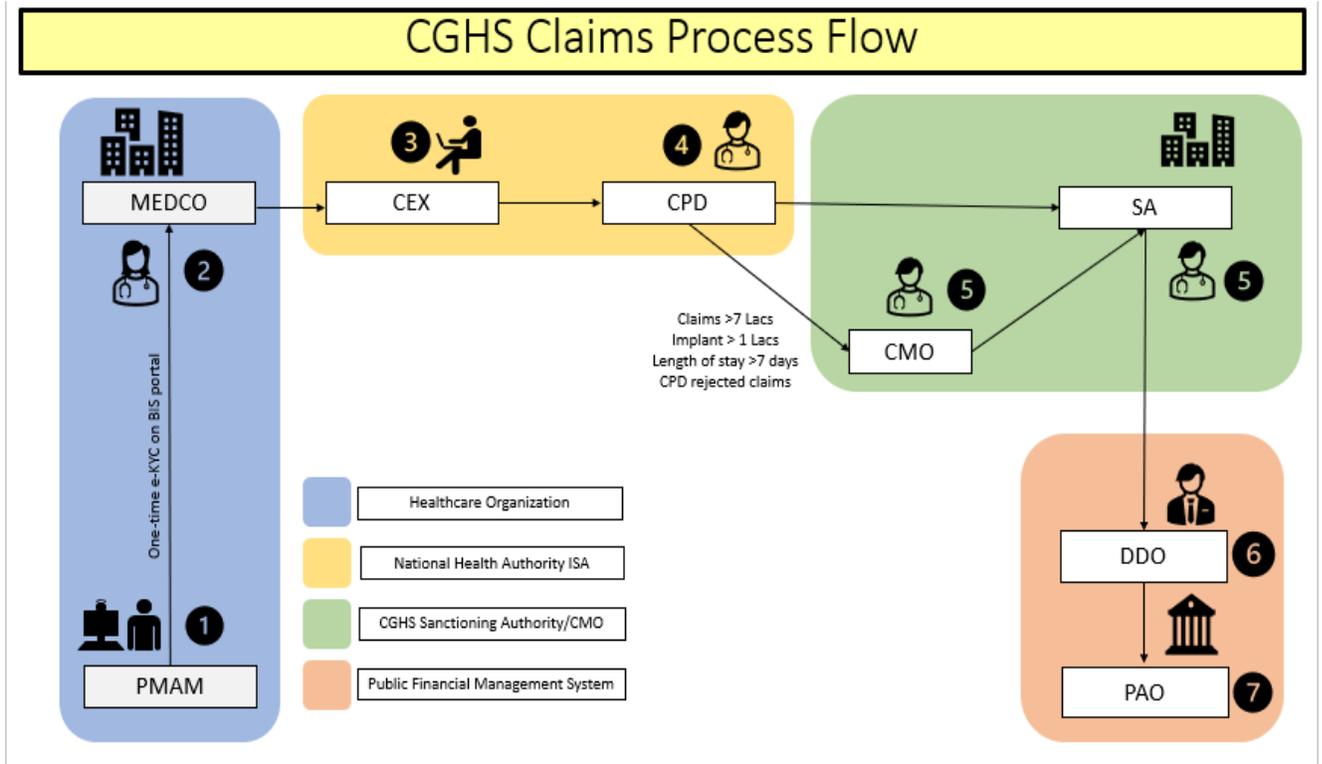- Public Financial Management System

Fig.2: CGHS Claims Process Flow

Beneficiary verification is a <u>one-time process</u> only, which is to be done when the CGHS beneficiaries want to avail health services under the CGHS scheme through NHA IT Platforms for the first time. CGHS beneficiaries may undergo verification process at any of the CGHS empaneled HCOs. The CGHS plastic card/Index card/print out of e-CGHS card and/or Aadhaar (if available) have to be provided for completing e-KYC or beneficiary verification process. <u>Upon verification of e-KYC, the CGHS beneficiaries can go at any of the CGHS empaneled HCOs.</u> On completion of verification process, the beneficiary would receive a message on their registered mobile number. No additional card will need to be generated; beneficiary would be able to avail the services on producing the CGHS plastic card/Index card/print out of e-CGHS card at the empaneled HCOs.

Stepwise Process

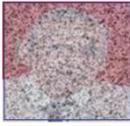**Step 1: Login using the OTP received on your registered mobile number.**

Step 2: Click on Search Beneficiary tab and select CGHS Scheme from the dropdown menu

Step 3: Search beneficiary using Beneficiary ID.

national
health
authority

Step 4: Click on collect KYC to proceed with verification process

Step 5: Click on Aadhar to proceed with biometric verification

Step 6: For

Aadhar verification, select authentication type and enter Aadhar no.

Aadhar verification:

Authentication type:

Enter Aadhar number:

OR

Step 6: Click on CGHS Card to proceed with non-Aadhar verification.

Beneficiary Documents Upload

Beneficiary ID:	999455	Family ID:	999454
NAME	MEERA SARKAR	FATHER NAME	
MOTHER NAME		GENDER	F
YEAR OF BIRTH	1948		

Select ID TYPE:* ○ Aadhaar ● CGHS Card

Enter Mobile No:*   Relation Type:*

Mobile Number   Select Type ▾

Step 7: Enter mobile number and details of the mobile number subscriber.

Beneficiary Documents Upload

Beneficiary ID:	999755_CGHS	Family ID:	999755
NAME	SHIKHER CHAND JAIN	FATHER NAME	
MOTHER NAME		GENDER	M
YEAR OF BIRTH	1934		

Select ID TYPE:* ○ Aadhaar ● CGHS Card

Enter Mobile No:*   Relation Type:*

9999999999   Select Type ▾
  Select Type
  Self
  Family
  Others

UPLOAD DOCUMENTS   Member details

Step 8: Click on personal ID type to upload scanned copy of CGHS card and update personal details.

UPLOAD DOCUMENTS   Member details

Personal Information as given in selected Document

CGHS Card ▾   Name   Relation Name

999455   MEERA SARKAR   Spous ▾ Anup Sarkar

CGHS Card*   Beneficiary Photo*   Female ▾   1948

Address as given in selected Document with location

☑ Same as CGHS Database

Address

FLAT NO-510,SECTOR-13,PKT-A,PHASE-II,
DWARKA,NEW DELHI-110078

Choose File

Upload CGHS Card   State*   District*

DELHI ▾   SOUTH WEST ▾

Image Type: JPEG,PNG,JPG   Max File Size: 200KB

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