





# **Central Government Health Scheme**

User Manual – CGHS BIS (Beneficiary Identification System)









# Acronyms

ΑΡΙ	Application Program Interface			
BEN-ID	Beneficiary Identity Document			
BIS	Beneficiary Identification System			
e-KYC	Electronic Know Your Customer			
нсо	Health Care Organization			
ISA	Implementing Support Agency			
NHA	National Health Authority			
ОТР	One Time Password			
PMAM	Pradhan Mantri Ayushman Mitra			

# **Beneficiary Identification Process**

Beneficiary Identification System (BIS) allows for identification, verification, and validation of the CGHS beneficiaries (Pensioners and their dependents) who are covered under the scheme. It is integrated with CGHS NIC database through Application Program Interface (APIs). The system is operated at hospital level and is operated by the PMAM (Pradhan Mantri Ayushman Mitra) or assigned hospital staff. The URL for Beneficiary Identification System Portal is <u>https://bis.pmjay.gov.in/BIS/mobileverify</u>.



Fig.1: Beneficiary Verification Workflow Summary









Fig.2: CGHS Claims Process Flow

Beneficiary verification is a <u>one-time process</u> only, which is to be done when the CGHS beneficiaries want to avail health services under the CGHS scheme through NHA IT Platforms for the first time. CGHS beneficiaries may undergo verification process at any of the CGHS empaneled HCOs. The CGHS plastic card/Index card/print out of e-CGHS card and/or Aadhaar (if available) have to be provided for completing e-KYC or beneficiary verification process. <u>Upon verification of e-KYC, the CGHS beneficiaries</u> <u>can go at any of the CGHS empaneled HCOs</u>. On completion of verification process, the beneficiary would receive a message on their registered mobile number. No additional card will need to be generated; beneficiary would be able to avail the services on producing the CGHS plastic card/Index card/print out of e-CGHS card at the empaneled HCOs.







## **Stepwise Process**

Ministry of Health & Family Welfare Government of initia				ational ealth uthorit	y
Beneficiary Identification System	Mera PMJAY Cyber Suraksha Dishanirdesh	OneTMS	Hospital Empanelment	Support In	isights
	BIS - Login 🔒				
	Mobile Number*				
	<b>1004a0</b>				
	Enter Captcha*				
	Generate OTP				
	For technical assistance raise a ticket on: support[dot]pmjay[dot raise raise corrections	t]gov[dot]in			Ver: 2.17.3

Step 1: Login using the OTP received on your registered mobile number.

Step 2: Click on Search Beneficiary tab and select CGHS Scheme from the dropdown menu Step 3: Search beneficiary using Beneficiary ID.

BENEFICIARY IDENTIFICATIC	IN SYSTEM		Neha Santwani 🚇 -
Ministry of Health Governme	& Family Welfare nt of india		national health authority
▶ Home	Search Beneficiary		Selected Scheme: CGHS
Search Beneficiary	Scheme	CGHS	
Approved Beneficiaries	Search Parameter*	Beneficiary ID 🗸	
Pending Beneficiaries	Enter Beneficiary ID		
Rejected Beneficiaries	Beneficiary ID	999759	
D Sign Out		Search Reset	
Ministry of Healt Governm	स कार h & Family Welfare ent of india	Sign Hanger	Refer to the second sec
▶ Home	Search Beneficiary		Selected Scheme: PMJAY
Search Beneficiary	Scheme	PMJAY 🗸	
► Add Member	Selected State	PMJAY ESIC	Change State
🕨 Link Aadhaar	Search Parameter*	CAPE RAN COUS	
Approved Beneficiaries			
Pending Beneficiaries			
Rejected Beneficiaries			
Print Golden Cards			
Sign Out			







Search Beneficiary	Scheme	CGHS	Ŷ			
Approved Beneficiaries	Search Parameter*	Beneficiary ID	~			
Pending Beneficiaries	Enter Beneficiary ID					
Rejected Beneficiaries	Beneficiary ID	999756				
Sign Out		Se	arch Reset			
			9	GHS		
	Name	Father Name	Year of Birth	Gender	Photo	$\frown$
	SHIKHER CHAND JAIN		1934	Male		
	SANTOSH JAIN		1935	Female		Collect KYC

## Step 4: Click on collect KYC to proceed with verification process

#### Step 5: Click on Aadhar to proceed with biometric verification

	y of leafest A starty thelese Concernent of adults		mational health authority	
	Add Personal Details	×	Add Family Details	Selected Scheme: CGHS
eneficiary D	ocuments Upload			
eneficiary ID:	999755_CGHS	Family ID:	999755	
ME	SHIKHER CHAND JAIN	FATHER NAME		
OTHER NAME		GENDER	м	
EAR OF BIRTH	1934			

Aadhar verification, select authentication type and enter Aadhar no.







#### Aadhar verification:

1 Aadhaar Consent				
Yes I wish to create/lini	my NDHM Health ID wit	th PMJAY ID 🔿 No, I do not w	ish to create/link my N	DHM Health ID with PMJAY ID
Enter Mobile No:*	9999078429	Self V Select Type	Enter OTP	Generate OTP
		Self Family Others		Proceed I Disagree

# Authentication type:

	Select ID TYPE:*	Aadhaar	Select Mode FINGER PRINT IRIS
2	SELECT AUTHENTICATION TYPE	•	Select Mode 🗸 🗸

#### Enter Aadhar number:

	SELECT AUTHENTICATION TYPE	FINGER PRINT V
	VERIFY AADHAAR	
R	Fetching Biometric Information - Please Wait	
	Aadhaar Number / Virtual ID*	
		Capture Biometric
	Consent Taken	







## Step 6: Click on CGHS Card to proceed with non-Aadhar verification.

Beneficiary Doc	uments Upload		
Beneficiary ID:	999455	Family ID:	999454
NAME	MEERA SARKAR	FATHER NAME	
MOTHER NAME		GENDER	F
YEAR OF BIRTH	1948		
	Select ID TYPE:*     Aadhaar       Enter Mobile No:*     Relation Type:*       Mobile Number     Select Type	v	

Step 7: Enter mobile number and details of the mobile number subscriber.

Beneficiary Do	ocuments Upload				
Beneficiary ID:	999755_CGHS		Family ID:	999755	
NAME	SHIKHER CHAND JAIN		FATHER NAME		
MOTHER NAME			GENDER	М	
YEAR OF BIRTH	1934				
	Select ID TYPE:* Aadhaar	CGHS Card Relation Type:*			
	UPLOAD DOCUMENTS	Select Type Self Family Others		<i>l</i> ember details	

Step 8: Click on personal ID type to upload scanned copy of CGHS card and update personal details.

CGHS Card	Name	Relation Name
999455	MEERA SARKAR	Spous
CGHS Card* Beneficiary Photo*	Female 🗸	1948
Audit sense same date (111 data data data data data data)	Address as given in selected	Document with location
Mill CARA (594 Million - Marine Million - Mil	Same as CGHS Database Address	
	FLAT NO-510,SECTOR-13,PKT DWARKA,NEW DELHI-110078	A,PHASE-II,
Choose File	State*	District*
Upload CGHS Card	DELHI	▼ SOUTH WEST
mage Type: JPEG,PNG,JPG Max File Size: 200KB		